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Network Monitoring as a Service

Many organisations lack a complete and up-to-date understanding of their network infrastructure. As environments grow and change, documentation quickly becomes outdated, leaving IT teams reliant on manual checks or disconnected tools to understand what is connected, how it is performing, and where issues may exist. The result is often reactive troubleshooting, with problems identified only after users are impacted.

Why buy Network Monitoring from Infinigate UK

The Challenge Facing Modern IT Teams

- Incomplete or outdated network documentation
- Limited visibility across on-premises, cloud, WAN, and remote sites
- Reliance on fragmented tools and manual investigation
- Recurring connectivity, performance, and availability issues
- Overstretched IT teams responding after service degradation

Business Value

- Increased network visibility and control
- Faster awareness of issues before users are impacted
- Quicker, more informed troubleshooting
- Reduced operational overhead for IT teams
- Improved capacity planning through trend and utilisation insights

Typical Use Cases

- Multi-site or distributed environments
- Poor or outdated network documentation
- Network connectivity monitoring
- Bandwidth and performance investigations
- MSPs or support teams managing multiple customer network

Why Infinigate Monitoring as a Service

- Centralised visibility across supported network infrastructure
- Automated device discovery and live topology mapping
- Continuous monitoring, alerting, traffic insights, and configuration visibility
- A reduced-effort alternative to building and maintaining an inhouse monitoring platform

What this means for you

Infinigate Network Monitoring provides clear, actionable visibility into the network, reduces manual operational effort, and enables faster, more proactive troubleshooting - without the complexity of building and maintaining a dedicated monitoring platform.

Key Service Features

- Automated discovery an dynamic network maps
- Device health and performance monitoring
- Traffic analysis and utilisation insights
- Configuration backup, change tracking, and version history
- Continuous monitoring and alert ingestion on a 24x7 basis
- Proactive event and incident management
- Automated ticket creation
- Alerting and event visibility